



Report Identifying Vital Services Accessibility

JUNEAU

There are 10 Vital Services for:

SURVIVING



THRIVING



Medical and dental care



Behavioral health care



Housing security programs



Food security programs



Transportation to vital services



Parent supports



Early childhood education



Community schools

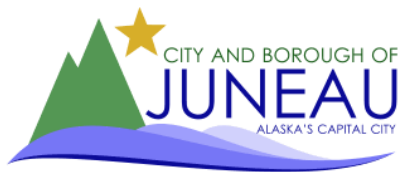


Youth mentorship programs



Job training

Partnered with:



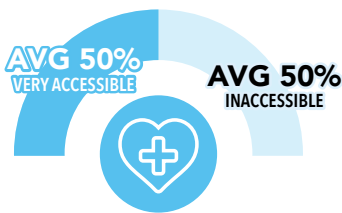
OUR SURVEY ASKED RESIDENTS IF THEY HAD ACCESS TO 10 VITAL SERVICES.

The City and Borough of Juneau conducted a survey of residents over age 18 from January to March, 2024. This project was a collaboration of many community partners. Juneau contracted with Hays Research Group to conduct the survey that was co-designed by the City and Borough of Juneau, the Alaska Division of Public Health, the Alaska Impact Alliance, the Hays Research Group, and multiple community stakeholders. Participants accessed the survey in-person, online, and via phone. The survey design utilized the 100% Community model by Katherine Ortega Courtney, PhD and Dominic Capella. The 100% Community model rates the accessibility to ten vital services. The accessibility rating in each category is an average of only those respondents who reported trying to access these resources in their community. Respondents were asked if they have utilized or attempted to utilize each of the 10 vital services in their community. If they said they had utilized or attempted to utilize the service, they were asked to rate how hard it is to access the services on a scale of 1-10, 1 being easy and 10 being hard. They were also asked to describe any barriers they experienced in accessing services.

Very accessible means that respondents find it easy to access comprehensive and affordable services in their community. Inaccessible means that respondents find it difficult to access comprehensive and affordable services in their community.

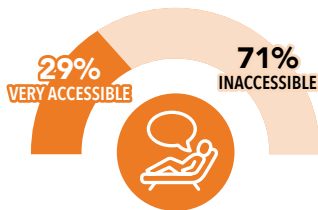
5 Services For **SURVIVING**

Medical and Dental Care



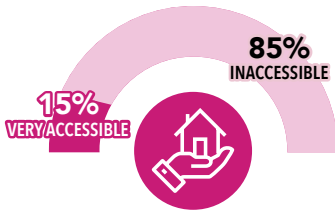
Respondents were asked to rate how accessible Medical and Dental Care is in their community. Medical and Dental Care increase health and longevity.

Mental Healthcare



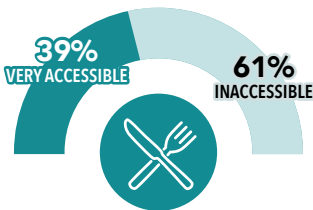
Respondents were asked to rate how accessible Mental Healthcare is in their community. Mental Healthcare services have counselors to speak with about emotional challenges and childhood experiences and trauma.

Housing Security Programs



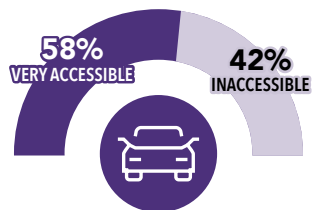
Respondents were asked to rate how accessible Housing Security Programs are in their community. Housing Security Programs provide safe spaces and prevent homelessness.

Food Security Programs



Respondents were asked to rate how accessible Food Security Programs are in their community. Food pantries and food security programs reduce hunger.

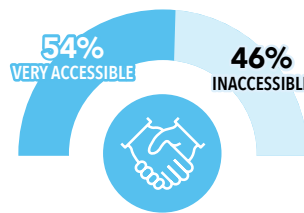
Public Transportation



Respondents were asked to rate how accessible Public Transportation Assistance is in their community. Public Transportation assistance ensures residents get to vital social services, work, and school when necessary.

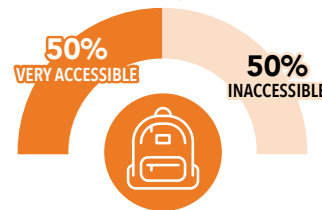
5 Services For **THRIVING**

Parent Supports



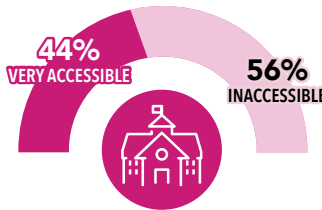
Respondents were asked to rate how accessible Parent Supports are in their community. Parent Supports include caregiver support and programs that strengthen families and reduce the chance of injury, trauma, and maltreatment.

Early Childhood Education



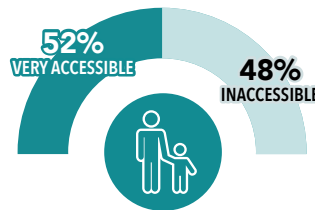
Respondents were asked to rate how accessible Early Childhood Education is in their community. Early Childhood Education strengthens early learning.

Community Schools



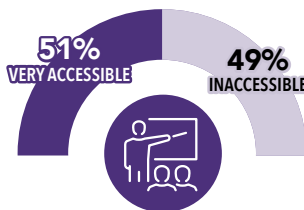
Respondents were asked to rate how accessible Community Schools are in their community. Community Schools offer support with academics, tutoring, family support, and health, and social services.

Youth Mentorship Programs



Respondents were asked to rate how accessible Youth Mentorship Programs are in their community. Youth mentors and Youth Mentorship Programs provide strong role models and support for children.

Job Training

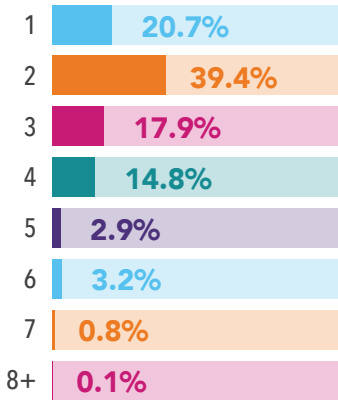


Respondents were asked to rate how accessible Job Training is in their community. Job Training provides access to jobs that offer a livable wage.

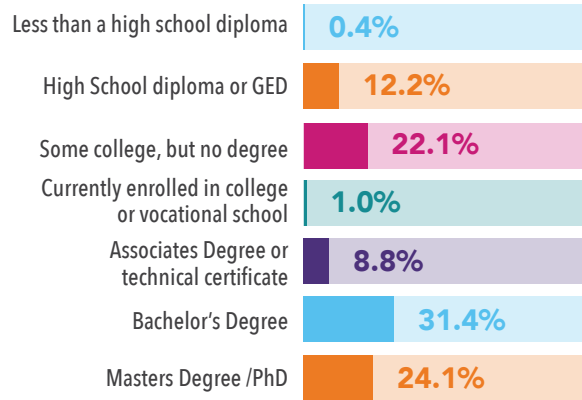
WHO COMPLETED THE SURVEY?

714 people

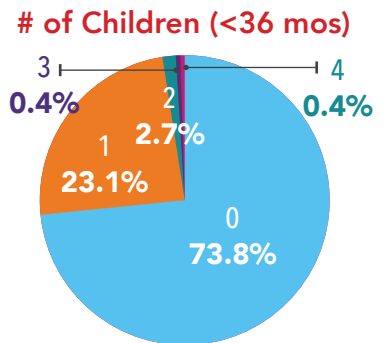
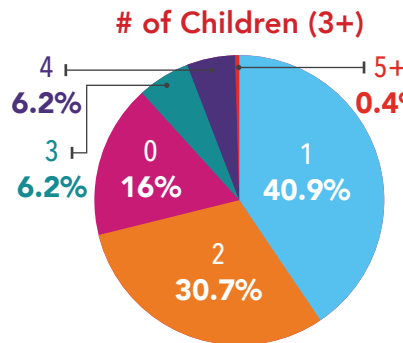
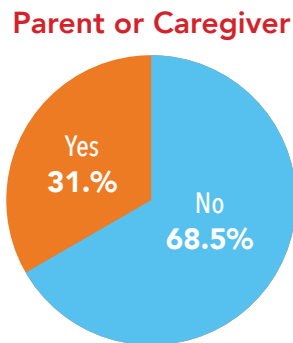
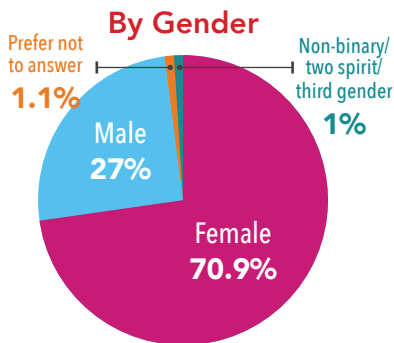
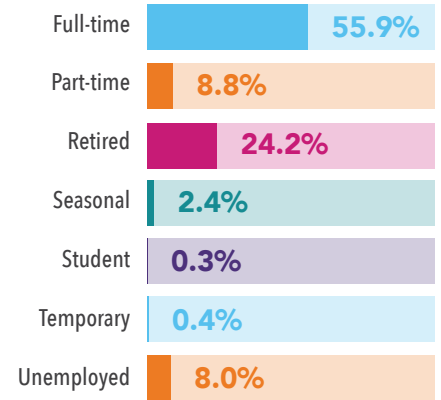
Household Size



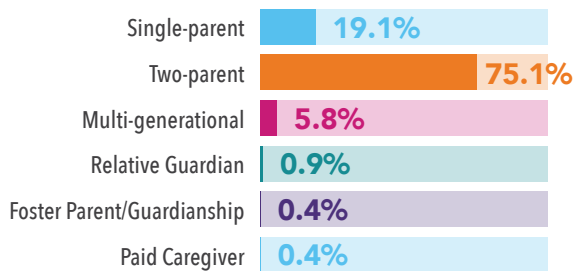
Level of Education



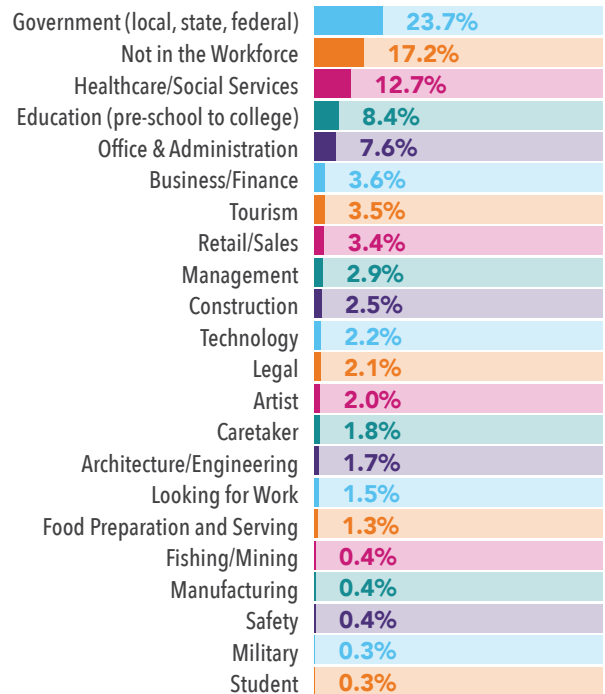
Employment Status



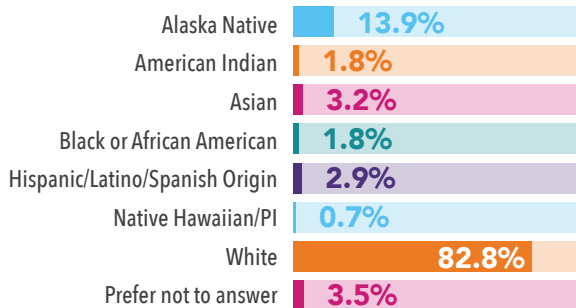
Household Description



Occupation



Ethnicity

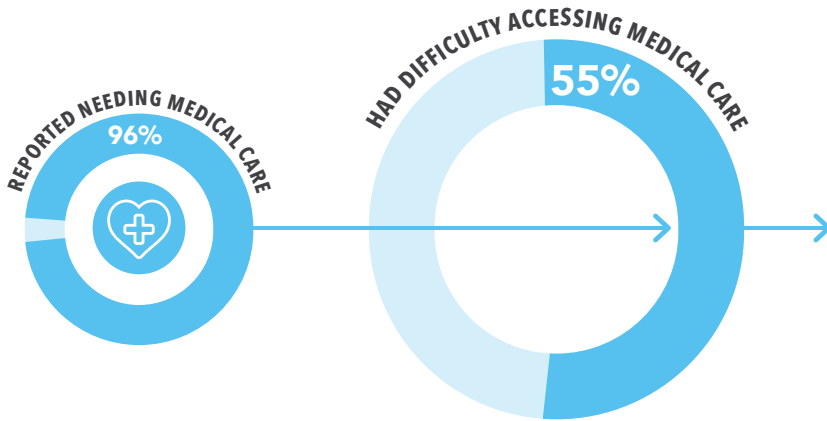


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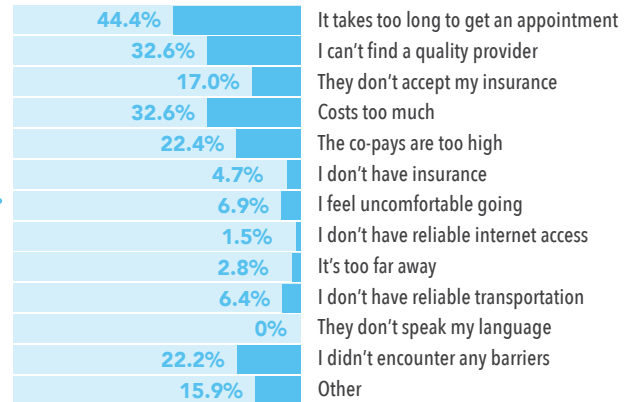
Understanding the Accessibility to Vital Services

Respondents were allowed to choose more than one barrier in accessibility.

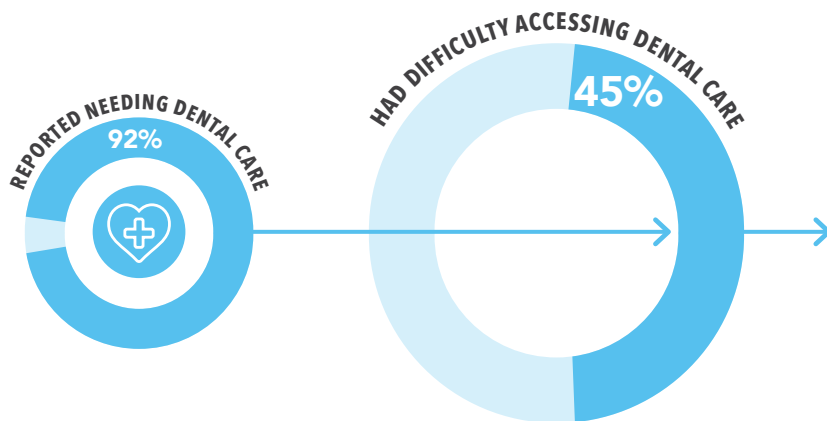
Medical Care



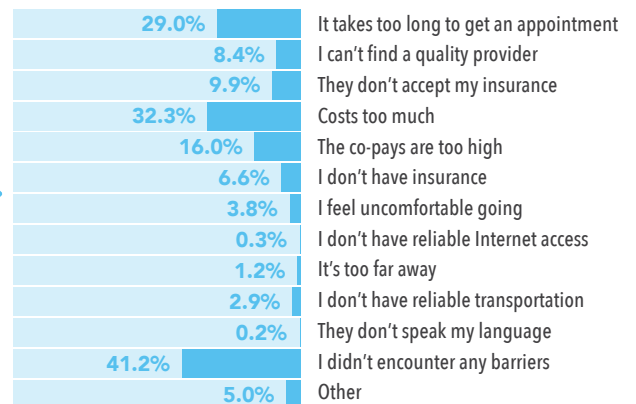
BARRIERS TO GETTING MEDICAL CARE



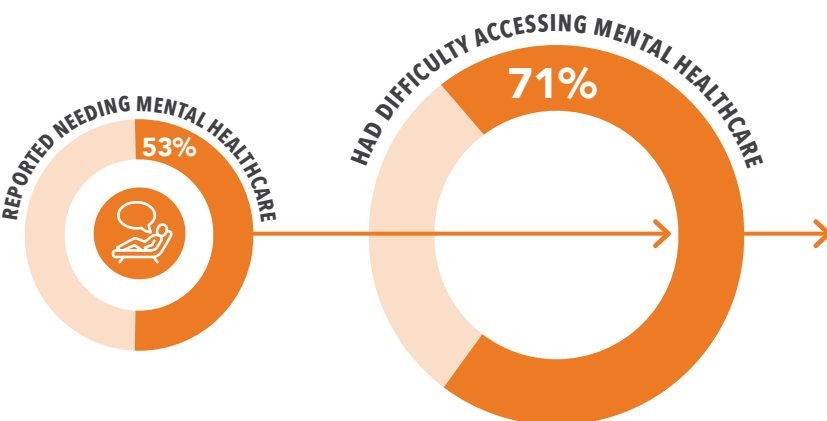
Dental Care



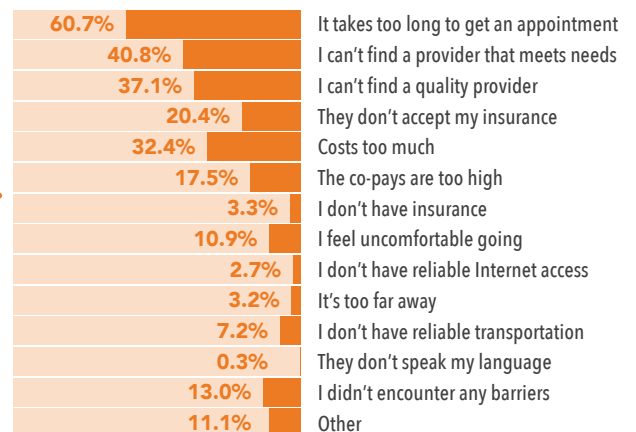
BARRIERS TO GETTING DENTAL CARE



Mental Healthcare



BARRIERS TO GETTING MENTAL HEALTHCARE

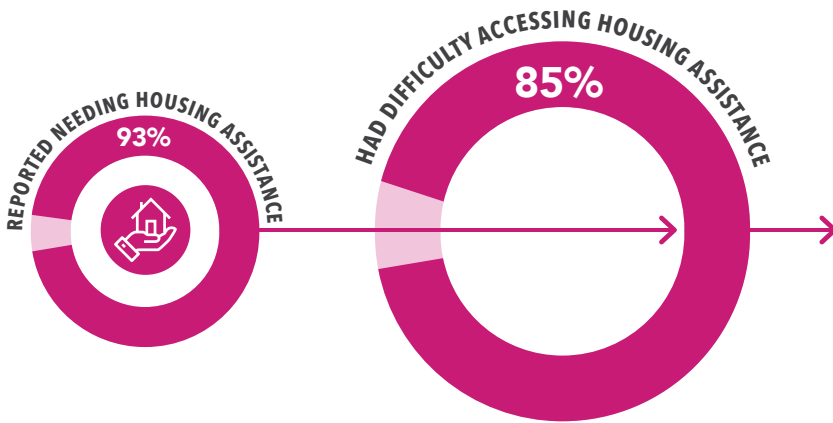


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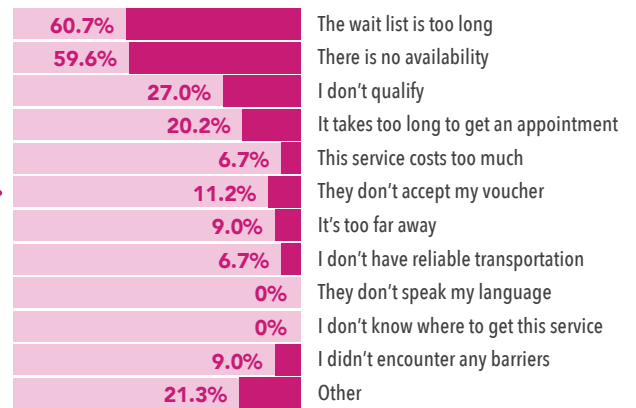
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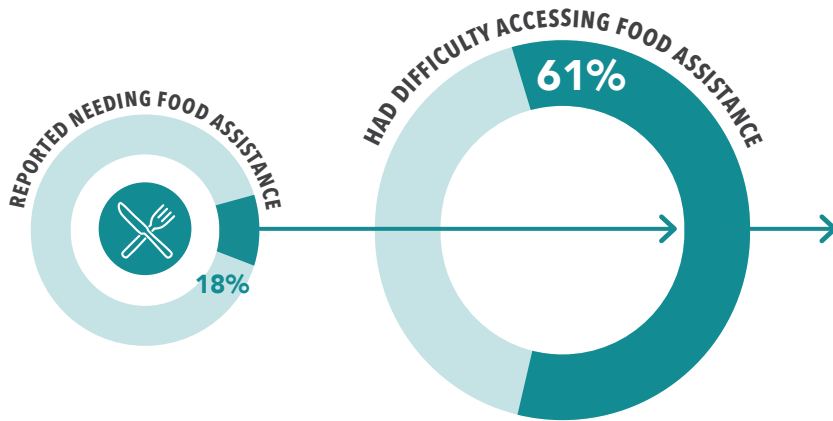
Housing Security Programs



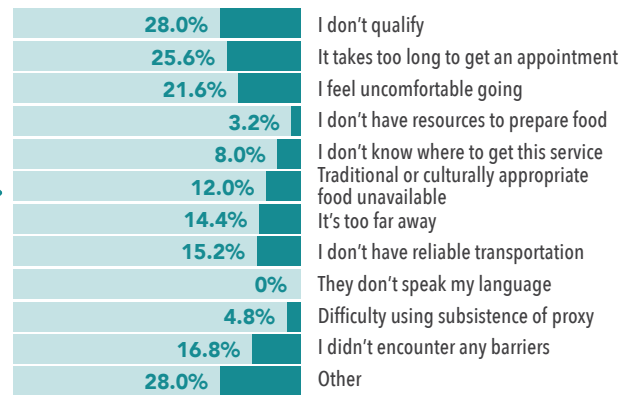
BARRIERS TO GETTING HOUSING ASSISTANCE



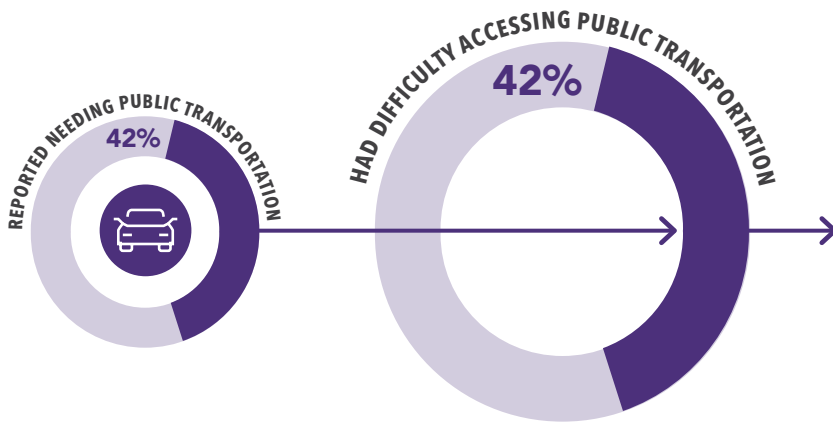
Food Security Programs



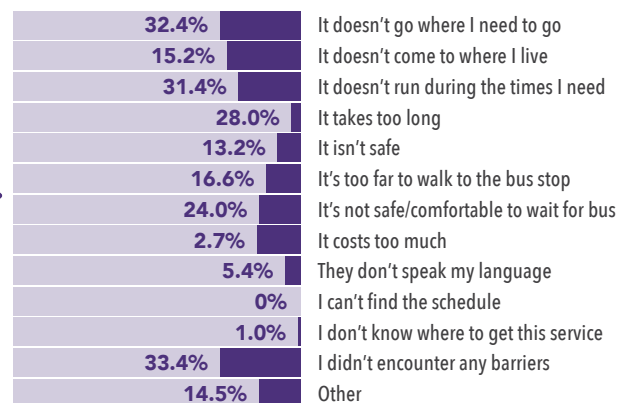
BARRIERS TO GETTING FOOD ASSISTANCE



Public Transportation



BARRIERS TO GETTING PUBLIC TRANSPORTATION

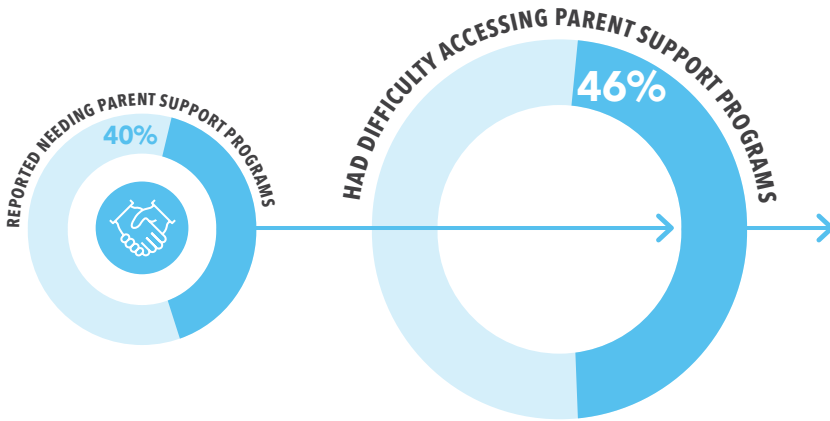


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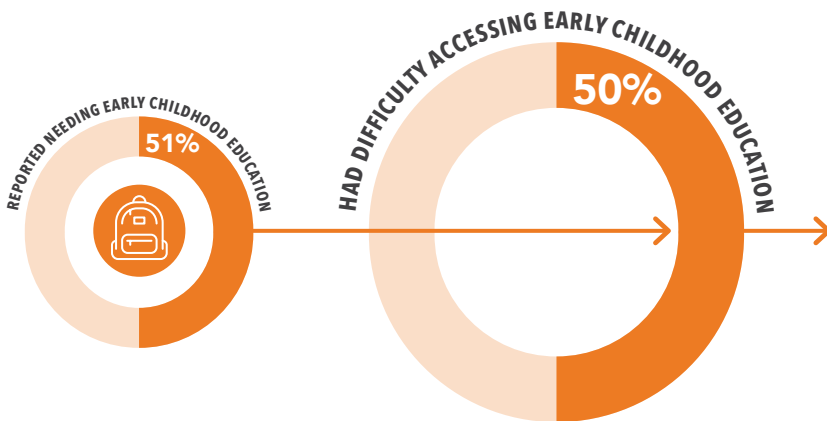
Parent Supports



BARRIERS TO GETTING PARENT SUPPORT PROGRAMS

16.5%	The wait is too long
17.6%	There is no availability
9.9%	No provider meets my family's needs
12.1%	I don't qualify
24.2%	Program/registration times don't work
9.9%	It takes too long to get an appointment
11.0%	The programs cost too much
1.1%	It's too far away
4.4%	I don't have reliable transportation
0%	They don't speak my language
15.4%	I don't know where to get this service
36.3%	I didn't encounter any barriers
7.7%	Other

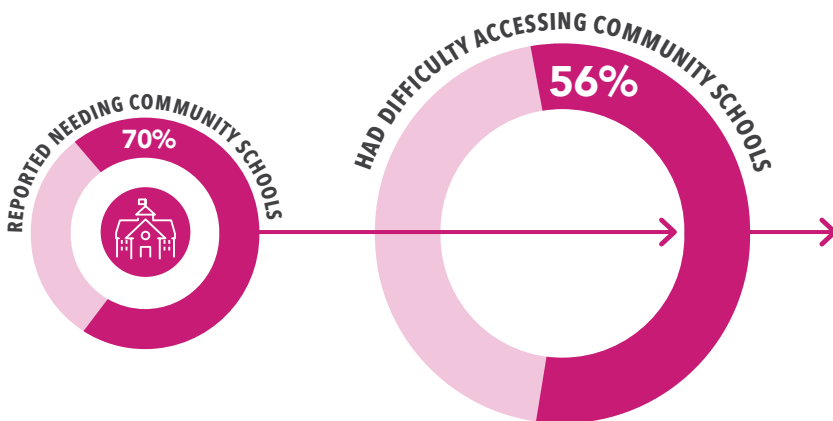
Early Childhood Education



BARRIERS TO GETTING EARLY CHILDHOOD EDUCATION

36.0%	The wait is too long
25.4%	There is no availability
19.3%	I don't qualify
14.0%	Program/registration times don't work
8.8%	I can't find a quality provider
6.1%	No provider meets my family's needs
29.8%	The programs cost too much
1.8%	It's too far away
2.6%	I don't have reliable transportation
6.1%	They don't speak my language
0%	I don't know where to get this service
31.6%	I didn't encounter any barriers
9.6%	Other

Community Schools



BARRIERS TO GETTING COMMUNITY SCHOOLS

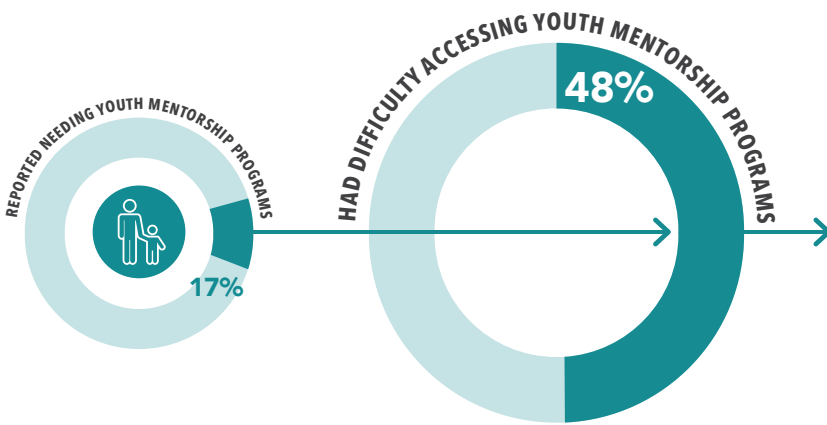
41.8%	Not enough mental health professionals
27.8%	Not enough healthcare professionals
9.5%	They don't offer this service
10.8%	Don't offer type of service my child needs
7.0%	I don't qualify
5.1%	Program/registration times don't work
5.7%	I can't find a quality provider
9.5%	The program costs too much
0%	Programs are too far away
3.8%	I don't have reliable transportation
0.6%	They don't speak my language
13.9%	I don't know where to get this service
30.4%	I did not encounter any barriers
11.4%	Other

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Understanding the Accessibility to Vital Services

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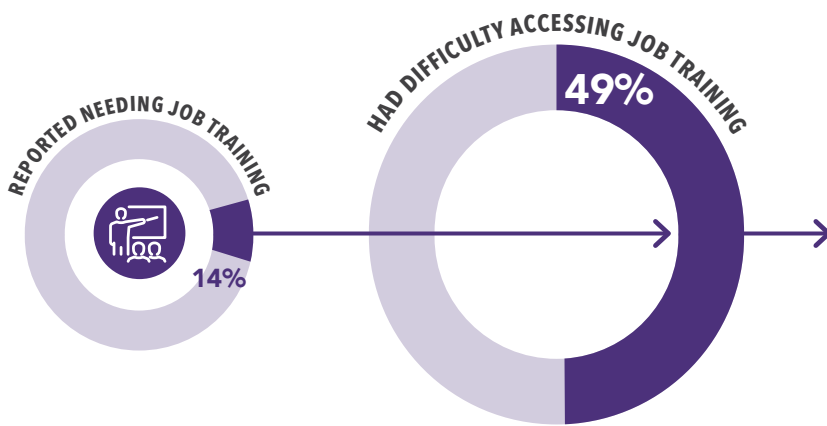
Youth Mentorship Programs



BARRIERS TO GETTING YOUTH MENTORSHIP PROGRAMS

15.8%	The wait list is too long
13.2%	There is no availability
10.5%	I don't qualify
15.8%	The youth I care for is not interested
15.8%	No program meets my family's needs
7.9%	Program/registration times don't work
7.9%	I can't find a quality provider
5.3%	The program costs too much
10.5%	It's too far away
10.5%	I don't have reliable transportation
0%	They don't speak my language
13.2%	I don't know where to get this service
39.5%	I did not encounter any barriers
21.1%	Other

Job Training



BARRIERS TO GETTING JOB TRAINING

13.3%	The wait list is too long
19.4%	There is no availability
13.3%	I don't qualify
13.3%	It takes too long to get an appointment
8.2%	The service costs too much
31.6%	The training I want is not offered
7.1%	It's too far away
9.2%	I don't have reliable transportation
0%	They don't speak my language
5.1%	I don't know where to get this service
36.7%	I didn't encounter any barriers
10.2%	Other

If you have questions about this report or want to discuss a 100% Communities Alaska survey for your area, contact Dr. Charity Carmody at charity@alaskaimpactalliance.com.

This report was produced by the Alaska Impact Alliance. Find out more at alaskaimpactalliance.com.